

# HIGH VOLTAGE SERIES LI-ION RACK MOUNT SYSTEM



# **INSTALLER MANUAL**

## HIGH VOLTAGE BATTERY

www.sunsynk.com sales@sunsynk.com customerservices@sunsynk.com



v.20 (12/05/23)

## **Table of Contents**

IMPORTANT INFORMATION Scope HV-Series Set Meaning of Symbols Symbols on Equipment General Safety Information Disclaimer Installation Environment Quality Certificate Requirements for Installation Personnel SAFETY Safety Rules Safety Information	<b>3</b> 3 3 4 5 5 6 7 7 7 7	System information Volt/Temp information Relay status Version information Fault Pages Under Voltage (UV) Over Voltage (OV) Under Temperature (UT) Over Temperature (OT) Over Current (OC) Different Voltage (DV) Different Temperature (DT) Other Faults (OF) Maintenance Interface	30 31 31 32 32 33 33 33 34 34 34 35
TRANSPORT TO THE END CUSTOMERS	8	<b>HVESS-MONITOR USE INSTRUCTIONS</b>	35
Provisions on Shipping of Battery Modules Package Storage Positions Battery Module	8 9 9	Main Page Function List Function Description CAN Communication Configuration	35 36 37 37
PREPARATION	10	Basic Information	37
Tools Required Auxiliary Tools and Materials	10 10	Parallel Information History Data History Records	39 39 40
DESCRIPTION AND INSTALLATION	11	History Events	41
Installation Precautions Product Description Technical Data Description of Rack Installation of Rack Description of Battery Module Description of High-Voltage Control Box	11 12 13 14 16 16	HVESS-Monitor Real-Time Data Storage Parameter INTER-CAN Firmware Upgrade Manufacture Cell Types Inverter Information PCS CAN Firmware Upgrade	42 43 44 45 46 47 48
Description of Battery Module in Rack Battery Module Installation on Rack	17 19	FAULT DESCRIPTION	49
Cable Connection Battery installation Cable Description Battery Cluster Connected to Inverter	20 21 22	FAULT TYPES SUMMARY IN SCREEN AND HVESS-MONITOR	51
System Startup and Shutdown	26	MAINTENANCE AND UPGRADE	53
Procedure for Configuring Battery Packs External 12V Power Supply of High-Voltage ( trol Box	27 Con- 28	High Voltage Series Battery Maintenance USB's Upgrade Step	53 54
DISPLAY	30	BATTERY MODULE STORAGE	54
Home Screen Basic Parameters	30 30 21	DISPOSAL	55
Fault Indication System Maintenance	31 31	APPENDIX	56
Main Screen System Maintenance Menu	32 32	Circuit Diagram for On Grid System with 12V Supply System Circuit Diagram	56 57



### **IMPORTANT INFORMATION**

#### Scope

The installation and operation manual applies to the modular battery energy storage system. Please carefully read this installation and operation manual to ensure the safe installation, preliminary debugging, and maintenance of the High Voltage Series. Installation, preliminary debugging, and maintenance must be carried out by qualified and authorized personnel. Please keep this installation and operation manual and other applicable documents near the battery energy storage system, so that all personnel involved in installation or maintenance can access this installation and operation manual at any time.

This installation and operation manual only applies to countries meeting the certification requirements. Please observe the applicable local laws, regulations, and standards. Standards and legal provisions of other countries may be inconsistent with the provisions and specifications. In this manual. In this case, please contact our after-sales service personnel, Tel: +852 2884 4318 Fax: +8522884 4816/ Email: www.sunsynk.com / sales@sunsynk.com

Model	System Energy	Rated DC Power	Discharge Depth	Composition
SUNSYNK-G15	15.36kWh	15.36kW		HVB750V/100A*1 [HV-SeriesM5.1*3]
SUNSYNK-G20	20.48kWh	20.48kW		HVB750V/100A*1 [HV-SeriesM5.1*4]
SUNSYNK-G25	25.6kWh	25.6kW		HVB750V/100A*1 [HV-SeriesM5.1*5]
SUNSYNK-G30	30.72kWh	30.72kW		HVB750V/100A*1 [HV-SeriesM5.1*6]
SUNSYNK-G35	35.84kWh	35.84kW	0.000	HVB750V/100A*1 [HV-SeriesM5.1*7]
SUNSYNK-G40	40.96kWh	40.96kW	90%	HVB750V/100A*1 [HV-SeriesM5.1*8]
SUNSYNK-G45	46.08kWh	46.08kWh		HVB750V/100A*1 [HV-SeriesM5.1*9]
SUNSYNK-G50	51.2kWh	51.2kW		HVB750V/100A*1 [HV-SeriesM5.1*10]
SUNSYNK-G55	56.32kWh	56.32kW		HVB750V/100A*1 [HV-SeriesM5.1*11]
SUNSYNK-G60	61.44kWh	61.44kW		HVB750V/100A*1 [HV-SeriesM5.1*12]

#### **HV-Series Set**

## **Meaning of Symbols**

WARNINGThis symbol indicates information that if ignored, could result in per injury or even death due to incorrect handling.	
	This symbol indicates information that if ignored, could result in personal injury or physical damage due to incorrect handling.
A DANGER	This symbol indicates that the operation may cause electric shock.
PLEASE NOTE	Indicates information that is considered important, but not hazard-related.



#### Symbols on Equipment

The following types of warning, prohibition, and mandatory symbols are also used on the equipment.

Symbol	Description
	Attention! The risk of chemical burns.
	If the battery is damaged or fails, it may lead to electrolyte leakage, which in turn causes the formation of a small amount of hydrofluoric acid, among other effects. Contact with these liquids can cause chemical burns.
	<ul> <li>Do not subject the battery module to severe impact.</li> </ul>
	<ul> <li>Do not open, disassemble or mechanically change the battery module.</li> </ul>
	• In case of contact with an electrolyte, wash the affected area with clean water immedi- ately and seek medical advice promptly.
	Attention! The risk of explosion.
	Incorrect operation or fire may cause the lithium-ion battery unit to ignite or explode, lead- ing to serious injury.
	Do not install or operate the battery module in explosive or high-humidity areas.
	<ul> <li>Store the battery module in a dry place within the temperature range specified in the datasheet.</li> </ul>
	<ul> <li>Do not open, drill through or drop the battery cell or module.</li> </ul>
	<ul> <li>Do not expose the battery cell or module to high temperatures.</li> </ul>
	<ul> <li>Do not throw the battery cell or module into the fire.</li> </ul>
	<ul> <li>If there is a fire from the battery, please use the CO2 extinguisher. If there is a fire near the battery, please use a dry powder extinguisher.</li> </ul>
	<ul> <li>Do not use defective or damaged battery modules.</li> </ul>
	Caution! Hot surface
$\wedge$	<ul> <li>If a malfunction occurs, the parts will become very hot, and touching them may cause serious injury.</li> </ul>
<u></u>	<ul> <li>If the energy storage system is defective, please shut it down immediately.</li> </ul>
	<ul> <li>If the fault or defect becomes obvious, special care should be taken when handling the equipment.</li> </ul>
	No open fire!
	It is prohibited to handle open flames and ignition sources near the energy storage system.
	Do not insert any objects into the opening in the housing of the energy storage system! No objects, such as screwdrivers, may be inserted through openings in the casing of the storage system.
	Wear safety goggles!
	Wear safety goggles when working on the equipment.
	Follow the manual!
	When working and operating the equipment, the installation and operation manual provisions must be observed.



#### **General Safety Information**

# 

Failure to comply with the safety information can lead to life-threatening situations.

- 1. Improper use can cause death. Operators of High Voltage Series Battery must read this manual and observe all safety information.
- 2. Operators of High Voltage Series Battery must comply with the specifications in this manual.
- 3. This manual cannot describe all conceivable situations. For this reason, applicable standards and relevant occupational health and safety regulations are always given priority.
- 4. In addition, the installation may involve residual hazards in the following circumstances:
  - a. Incorrect installation.
  - b. The installation is carried out by personnel who did not receive relevant training or guidance.
  - c. Failure to observe the warnings and safety information in this manual.

#### If there are any questions, please contact Sunsynk support after service.

#### Disclaimer

Sunsynk Ltd shall not be liable for personal injury, property loss, product damage and subsequent losses under the following circumstances.

- Failure to comply with the provisions of this manual.
- Incorrect use of this product.
- Unauthorized or unqualified personnel repair the product, disassembly the rack and perform other operations.
- Use of unapproved spare parts.
- Unauthorized modifications or technical changes to the product.

#### **Installation Environment**

- The battery energy storage system can only be installed and operated in an enclosed space. The working
  environment temperature range of High Voltage Series Battery is -20°C~ 55°C, and the maximum humidity is 85%. The battery module shall not be exposed to the sun or placed directly beside the heat source.
- The battery module shall not be exposed to a corrosive environment.
- When installing the battery energy storage system, ensure that it stands on a sufficiently dry and flat surface with sufficient bearing capacity. Without the manufacturer's written approval, the installation site's altitude shall not be higher than 2,000 meters. The output power of the battery decreases with the altitude.
- In areas where flooding may occur, care must be taken to ensure that the battery module is installed at a suitable height and to prevent its contact with water.
- The battery energy storage system must be installed in a fireproof room. This room must have no fire source and must be equipped with an independent fire alarm device, which complies with local applicable regulations and standards. According to local applicable regulations and standards, the room must be separated by the T60 fire door. Similar fire-proof requirements apply to other openings in the room (such as windows).



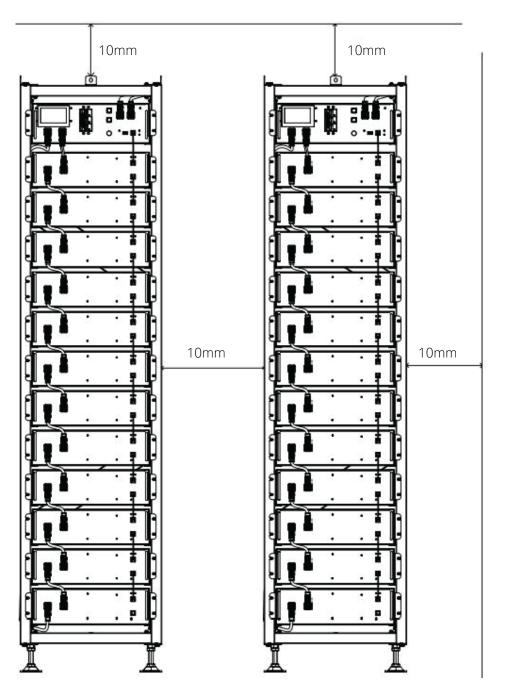
#### Compliance with the specifications in this manual is also part of proper use.

#### The use of the High Voltage Series Battery system is prohibited in the following circumstances:

- Mobile use on land or in the air (use on water only with the manufacturer's consent and with the manufacturer's written consent).
- Used in medical devices.
- Used as a UPS system.

#### Minimum product installation distance

• The minimum distance to the surrounding building when the battery is installed is 10mm, and the minimum distance between the two products is 10mm.



#### **Quality Certificate**

The quality certificate can be downloaded from www.sunsynk.com.



#### **Requirements for Installation Personnel**

All work shall comply with local applicable regulations and standards.

The installation of High Voltage Series Battery can only be completed by electricians with the following qualifications:

- Trained in dealing with hazards and risks associated with the installation and operation of electrical equipment, systems, and batteries.
- Trained on installation and debugging of electrical equipment.
- Understanding and complying with the technical connection conditions, standards, guidelines, regulations, and laws applicable.
- Knowledge of handling lithium-ion batteries (transportation, storage, disposal, hazard source).
- Understanding and complying with this document and other applicable documents.
- Installation video of High Voltage Series Battery can be found at www.sunsynk.com or contact us via email: support@sunsynk.com

#### SAFETY

#### Safety Rules

To avoid property damage and personal injury, the following rules shall be followed when working on the hazardous live parts of the battery energy storage system:

- It is available for use.
- Ensure that it will not restart.
- Make sure there is no voltage.
- Grounding protection and short circuit protection
- Cover or shield adjacent live parts.

#### **Safety Information**

Part damage or short circuit may cause electric shock and death. A short circuit can be caused by connecting battery terminals, resulting in current flow. This type of short circuit shall be avoided under any circumstances. For this reason, follow these instructions:

- Use insulated tools and gloves.
- Do not put any tools or metal parts on the battery module or high-voltage control box.
- When operating the battery, be sure to remove watches, rings, and other metal objects.
- Do not install or operate this system in explosive or high-humidity areas.
- When working on the energy storage system, first turn off the charging controller, then the battery, and ensure that they are not turned on again.

# 

- Improper use of the battery energy storage system can lead to death. The use of the battery energy storage system beyond its intended use is not allowed, because it may cause great danger.
- Improper handling of the battery energy storage system can cause life-threatening risks, serious injury or even death.





Improper use can cause damage to the battery cell.

- Do not expose the battery module to rain or soak it in liquid.
- Do not expose the battery module to a corrosive environment (such as ammonia and salt).
- The battery energy storage system shall be debugged no later than six months after delivery.

#### TRANSPORT TO THE END CUSTOMERS

#### **Provisions on Shipping of Battery Modules**

It is necessary to comply with the relevant regulations and provisions on roads for shipping lithium-ion products in the corresponding countries.



- It is prohibited to smoke in the vehicle during transportation or in the vicinity during loading and unloading.
- The dangerous goods transport vehicles shall meet relevant regulations concerning road transportation and shall be equipped with two tested CO<sub>2</sub> fire extinguishers.
- It is forbidden for the freight forwarder to open the outer package of the battery module. Use only approved lifting equipment to move the battery cabinet system. Use only the hanging lug on the top of the battery cabinet as the connection point. When lifting, the angle of the sling must be at least 60°.
- Improper vehicle transportation can cause injury. Improper transportation or improper transportation locks may cause the load to slip or overturn, resulting in injury. The cabinet shall be placed vertically to prevent it from sliding in the vehicle, and a fixing belt shall be used.
- A tilting of the battery rack may cause injury. The maximum weight of a single battery rack of High Voltage Series Battery can reach 628 kg. When tilted, they may overturn, causing injury and damage. Ensure that the battery cabinet is on a stable surface and that it does not tilt due to load or force.
- The battery energy storage system can be damaged, if not properly transported. The battery module can only be transported vertically. Note that these parts may be top-heavy. Failure to follow this instruction may result in damage to the part.
- During transportation, the battery storage rack may be damaged when it is installed with the battery module. The battery storage rack is not designed to be transported with the installed battery modules. Always transport the battery module and the battery rack separately. Once the battery module is installed, do not move the battery rack, and do not lift it by a lifting device.
- If possible, do not remove the transport packaging before arrival at the installation site. Before
  removing the transport protector, check if the transport packaging is damaged, and check the impact indicator on the outer packaging of the battery converter. If the impact indicator is triggered,
  the possibility of transport damage cannot be ruled out.





- Improper transportation of battery modules may cause injury. The single battery module weighs 44 kg. If it falls or slips, it may cause injury. Only use suitable transport and lifting equipment to ensure safe transport.
- Wear safety shoes to avoid the danger of injury. When transporting the battery rack and battery module, their parts may be crushed due to their heavy weight. Therefore, all persons involved in transportation must wear safety shoes with toe caps. Please observe the safety regulations for transportation at the end customer's site, especially during loading and unloading.
- During transportation and installation of unpacked battery storage cabinets, the risk of injury increases, especially on sharp metal panels. Therefore, all personnel involved in transportation and installation must wear protective gloves.
- The maximum weight of a single rack of High Voltage Series Battery can reach 628 kg. We suggest that at least 2-3 people work together to install the battery rack. The lifting device is helpful for heavy parts, and the pulley or cart for light parts. Be careful not to damage the case. The number of battery modules stacked shall not be more than 8.

#### Check whether the delivery is complete.

#### **Package Storage Positions**

#### **Battery Module**

The battery module can only be transported in an upright position. Please note that the battery rack may be very top-heavy.





## **Tools Required**

ТооІ	Use
PHILIP2# crosshead screwdriver	<ul> <li>Fix the upper and lower tripods to the side beam and the cross beam.</li> <li>Install and connect the side beam/cross beam.</li> <li>Fix the L-shaped bracket to the side beam.</li> <li>Fix the base assembly to the side beam.</li> <li>Fix the diagonal brace to the beams on both sides.</li> <li>Fix the base to the side or cross beam.</li> <li>Install the ground wire.</li> <li>Install the hanging lug on the battery module/high-voltage control box.</li> <li>Fix the battery module and the high-voltage control box on the rack.</li> </ul>
10mm hexagon socket	<ul> <li>Fix the expansion screw.</li> </ul>
24mm wrench	<ul> <li>Adjust the height of the base and tighten the nut.</li> </ul>

## **Auxiliary Tools and Materials**

AID/Material Auxiliary Tools/Materials		Use
Fastening materials (M4*12 M6*12 screws,	1.	Assemble the battery racks and fix them on the wall or connect the two racks.
M6*100 expansion screws, M6 nuts)	2.	Assemble the battery modules and high-voltage control boxes, and fix them to the racks.



#### **DESCRIPTION AND INSTALLATION**

#### **Installation Precautions**

## 

Possible damage to the building due to static overload.

- 1. The total weight of the battery storage system is 628kgs. Ensure that the installation site has sufficient bearing capacity.
- 2. When selecting the installation site, consider the transportation route and necessary site cleanup.

## **Product Description**

High Voltage Series Battery is a high-voltage lithium-ion battery system. It provides a reliable backup power supply for supermarkets, banks, schools, farms and small factories to smooth the load curve and achieve peak load transfer. It can also improve the stability of renewable systems and promote the application of renewable energy.

It is characterized by high integration, good reliability, long service life, wide working temperature range, etc. The battery energy storage system is modular. Each battery module boasts a capacity of 5.12 kWh. The complete system supports 12 battery modules in series, Its total energy can be expanded from 15.36 kWh to 61.44 kWh.

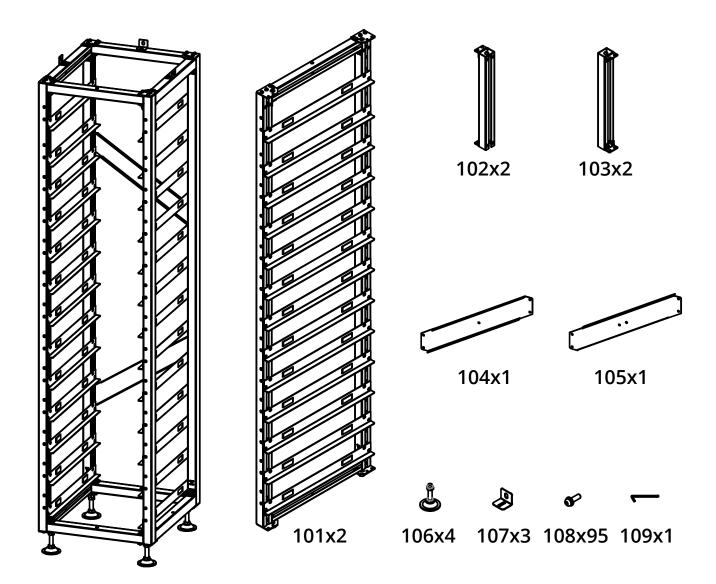
Performance				
Battery System Energy (3~12 battery modules)	15.36~61.44 kWh			
Charge/Discharge Rate (Max)	1C			
Max Charge / Discharge Current	100 A			
Module Capacity	100 Ah			
Working Voltage	538~691 V			
Working Temperature	Charge: 0~55 °C / Discharge: -20~55 °C			



## **Technical Data**

Model				SUNS	YNK-GX (	X=15,20,	25,30,35,	40,45,50	,55,60)		
Main Para	meter					-					
Battery Cel	ll Chemistry	Lithium Ferro Phosphate (LifePO $_4$ or LFP)									
Module En	ergy		5.12 kWh								
Module No	ominal					 E 1	21/				
Voltage			51.2 V								
Module Ca	pacity				<b>1</b>	100	) Ah	1	1	1	1
Battery Mc	del Number	G15	G20	G25	G30	G35	G40	G45	G50	G55	G60
Battery Mc Series (Opt	dule Qty In tional)	3	4	5	6	7	8	9	10	11	12
System No age	minal Volt-	153.6V	204.8V	256V	307.2V	358.4V	409.6V	460.8V	512V	563.2V	614.4V
System Op Voltage	erating	124.8~ 175.2V	166.4~ 233.6V	208~ 292V	249.6~ 350.4V	291.2~ 408.8V	332.8~ 467.2V	374.4~ 525.6V	416~ 584V	457.6~ 642.4V	499.2~ 700V
System Ene	ergy	15.36 kWh	20.48 kWh	25.6 kWh	30.72 kWh	35.84 kWh	40.96 kWh	46.08 kWh	51.2 kWh	56.32 kWh	61.44 kWh
System Us	able Energy	13.82 kWh	18.43 kWh	23.04 kWh	27.64 kWh	32.25 kWh	36.86 kWh	41.47 kWh	46.08 kWh	50.68 kWh	55.29 kWh
Rated DC F	Power	15.36	20.48	25.6	30.72	35.84	40.96	46.08	51.2	56.32	61.44
Charge/	Recom- mend				<u> </u>	50	) A		<u> </u>		<u> </u>
Discharge	Nominal					10	0 A				
Current	Peak Dis- charge				1	25 A (2 m	nins, 25 °(	])			
Working Te	emperature				Charge:	0~55/Dis	charge: -2	20~55 °C			
Status Indi					Yellow: Ba		n Voltage	Power Or	1		-
Communic	ation Port					CAN2.0	/ RS485				-
Humidity						5%~8	5%RH				
Altitude						≤20	00m				
IP Rating o	f Enclosure			IP20							
Dimension (W/D/H,mm) 589*590*1640			540				589* 590* 2240				
Weight App	oroximate		258	3 kg				434 kg			628 kg
Installation	Location	Rack Mounting									
Storage Te	mperature					0~3	5 °C				
Recommer Discharge	nd Depth of	90%									
Cycle Life		25±2°C,0.5C/0.5C, EOL70%≥6000									
Warranty		10 years									
Certificatio	n			CE/IEC62	2619 /VDE	2510-50/	′ UL1973	/UL9540/	VUN38.3		

## **Description of Rack**

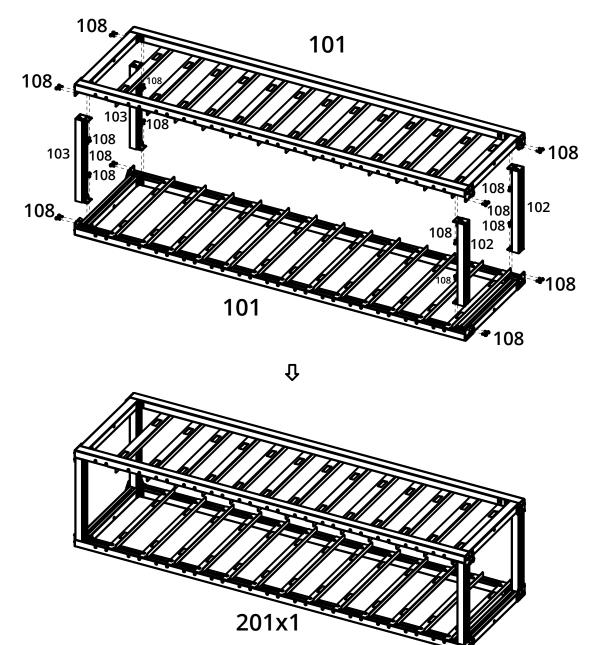


No.	Description
101	Side
102	Upper Cross beam
103	Lower cross beam
104	Lower diagonal beam
105	Upper diagonal beam
106	Base
107	L-bracket
108	M6*12 outer hexagon cross combination screw
109	Hex key



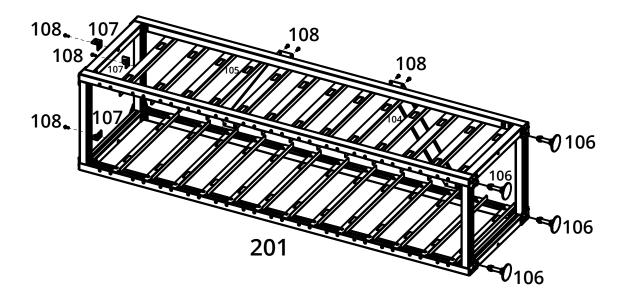
#### **Installation of Rack**

1. Connect the upper cross beams (102) and lower cross beams (103) with the two rack sides (102) using M6\*12 external hexagonal cross combination screws (108) and a PHILIP2 # screwdriver.



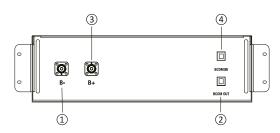
- 2. Use a PHILIP2 # screwdriver and M6\*12 external hex combination screws (108) to attach the L-bracket (107) assembly horizontally to the side joist.
- 3. Attach the upper diagonal beam (105) to two side beams (101) and the lower diagonal beam (104) to two other side beams using M6\*12 external hex combination cross screws (108) and a screwdriver.
- 4. Screw the base (106) to the rack bottom plate and secure it with a PHILIP2# screwdriver or by hand.
- 5. To fix the rack on the wall, use a PHILIP2# screwdriver to install the rack fastener at the M6 screw hole above the rack and fix it with M6\*12 outer hexagon cross combination screws (108). Fix the other side of the rack with the wall using M6\*100 expansion screws. To fix two racks together, install the rack fastener at the M6 screw hole above the rack, and fix them together with M6\*12 outer hexagon cross combination screws and M6 nuts.





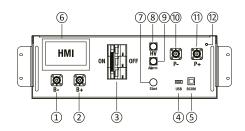


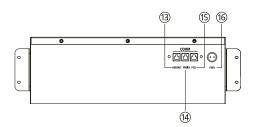
## **Description of Battery Module**



No.	Name	Description
1	B-	Battery module negative pole (black)
2	BCOM OUT	Connection position of battery module communication and power supply output
3	B+	Battery module positive pole (orange)
4	BCOM IN	Connection position of battery module communication and power supply input

## **Description of High-Voltage Control Box**



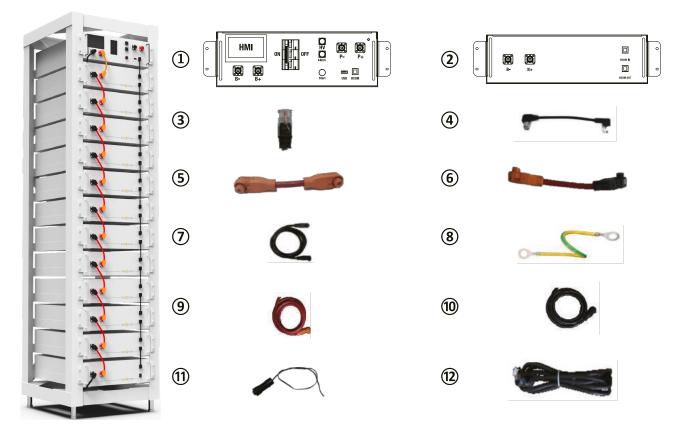


No.	Name	Description	Position
1	B-	Connection position of the common negative pole of the battery (black)	Front
2	B+	Connection position of the common positive pole of the battery (orange)	Front
3	Air switch	Used to manually control the connection between the bat- tery rack and external devices	Front
4	USB	BMS upgrade interface and storage expansion interface	Front
5	BCOM	Communicative connection with the first battery module and providing 12VDC power for the first battery module	Front
6	Human-machine interface (HMI)	Display some important battery information	Front
7	START	A start switch of 12VDC power inside the high-voltage control box	Front
8	HV light indicator	High-voltage hazard indicator (yellow)	Front
9	ALARM light indi- cator	Battery system fault alarm indicator (red)	Front
10	PCS -	Connection position of PCS negative pole (black)	Front
11	PCS+	Connection position of PCS positive pole (orange)	Front



No.	Name	Description	Position
12	Grounding wire identification	Connection to the battery rack and the ground point	Front
13	OUT COM	Connection position with next HVB-100A750V communica- tion input	Rear
14	IN COM	Connection position with previous HVB-100A750V commu- nication input	Rear
15	PCS COM	Communication interface with charging and discharging equipment	Rear
16	POWER	Connection position of external 12VDC power supply	Rear

## **Description of Battery Module in Rack**



No.	Description	Туре	Quantity
1	High-voltage control box 750V/100A		1
2	5.12kWh battery module (general)		1
3	120ohm terminal resistor		1
4	Communication cable (110mm for battery module, 140mm for high-voltage control box)	Standard	12
5	220mm positive power cord of high-voltage control box	Standard	1
6	220mm positive power cord of battery module	Standard	11
7	The negative power cord of the high-voltage control box	Standard	1
8	140mm ground wire A (ground wire B for external connection of battery rack is not provided)	Standard connecting cable A (connecting the high-voltage control box)	1



No.	Description	Туре	Quantity
9	Connected to external PCS positive power cord (EPCable5.0)	Optional	1
10	Connected to external PCS negative power cord (ENCable5.0)	Optional	1
11	Connected to external 12V power cord (EPWRCable5.0)	Optional	1
12	Connected to external device communication cable (ECOM Cable5.0)	Optional	1

The following table presents the definition for PCS, IN, and OUT connection pins. All use the same pin number sequence shown in the next image:

Pin No.	<b>PCS Port Definition</b>	<b>IN Port Definition</b>	OUT Port Definition	Definition of Power
1	485B-	BMS_CANL	BMS_CANL	12V
2	485A+	BMS_CANH	BMS_CANH	GND
3		DI+	DO2+	
4	PCANL	DI-	DO-	
5	PCANH			
6				
7	485A+			
8	485B-			





The following table presents the definition of the high-voltage control box interface PCS, IN, and OUT connection pins. All use the same pin number sequence shown in the next image:

Pin No.	<b>BMS-BMU Port Definition</b>	Upper BMU Port Definition	Lower BMU Port Definition
1	BMU_CANL	BMU_CANL	BMU_CANL
2	BMU_CANH	BMU_CANH	BMU_CANH
3	DO+	DI+	DO+
4	DO-	DI-	DO-
5	GND	GND	GND
6	GND	GND	GND
7	12V	12V	12V
8	12V	12V	12V



#### **Battery Module Installation on Rack**



Insufficient or no grounding may cause an electric shock. Device malfunctions, and insufficient or no grounding may cause device damage and life-threatening electric shocks.

# 

Remember that this battery is heavy so users must be careful in lilting out from the package.

#### **PLEASE NOTE**

Before installing the battery, please turn the manual switch of the high-voltage control box to the off position.



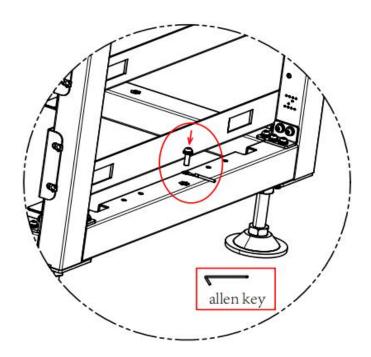
- 1. Install the lug on the battery module and high-voltage control box.
- 2. Insert the first battery module into the battery module rack at the bottom cluster rack; then in the order from bottom to the top, continue the instalment in the same way till it reaches the twelfth floor. On the thirteenth floor, insert the slide of the cabinet at the top of the rack into the high-voltage control box.
- 3. After the battery module and control box is inserted into the rack, use M4\*12 outer hexagon cross combination screws to fix all the lugs of the battery module and control box on the side beam in turn.



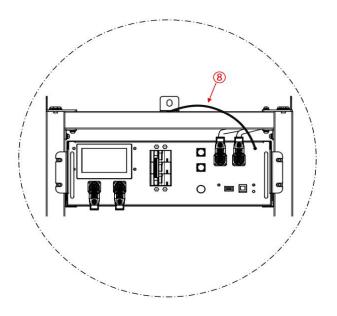
#### **Cable Connection**

#### **Grounding Description**

Twist one end of the cable harness 8, which is descript in chapter "Description of Battery Module in Rack", to the wiring position shown in the figure, and twist the other end to the ground copper bar of the PDC using an Allen wrench.



Connect one end of the 8 cable to the Power Distribution Cabinet ground hole usingan M4 screw and the other end to the cluster holder hole using an M6 screw.



Take out the ground wire A and connect one end of it to the M4 rivet nut of the high-voltagecontrol box panel, and the other end to any M6 screw hole of the cross beam above the rack. Take out the ground wire B (user need to prepare in advance) and connect one end of it to anyM6 screw hole of the cross beam under the rack, and the other end to the customer's groundingpoint. (The length of the ground wire B is determined based on the customer's condition.)



#### **PLEASE NOTE**

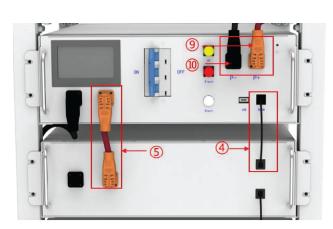
For more cable details, see Section "Description of Battery Module in Rack" (Page 18).

# 

**Battery installation Cable Description** 

B+ and B- are connected between battery packs using cable No. 6.

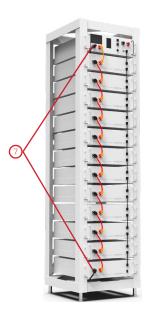
The BCOM IN and BCOM OUT connections between battery pack using the gauge 110mm communication cable (No. 4).



The control box connect B+ to battery pack B+ using cable No. 5 (220mm positive power cord of high-volt-age control box).

The control box BCOM connects to the BCOM IN battery pack using the gauge 140mm communication cable (No. 4).

The control box P+ use No. 9 connector and P- use No. 10 connector.



The control box B- and bottom battery pack B- are connected using cable No. 7.



- After the battery module is placed in the control box, take out a 140 mm communication cable to connect the communication port of the battery module and the high-voltage control box, and 11x110mm communication cables to connect the battery module communication port (IN-OUT) from top to bottom. (12 communication cables in total).
  - The communication port (OUT) of the battery module at the bottom is not connected to the communication cable. Instead, this port is sealed with a 120ohm terminal resistor.
- 2. Take out a 220 mm positive power cord and connect the positive pole of the battery module at the top to the positive pole of the high-voltage control box. Take out 11x200mm battery module power cords and connect the power ports (B- to B+) in a top to bottom order to form a series circuit. For aesthetics, connect the negative power pole of the first battery module to the negative power pole of the high-voltage control box from the bottom of the battery module to the back of the rack. On the back of the rack, a plane-head-shaped tie is used to secure the cable harness. (12 power cords in total).
- 3. Take out the external positive power cord EPCable5.0 and external negative power cord ENCable5.0, and plug them into PCS interfaces, respectively.

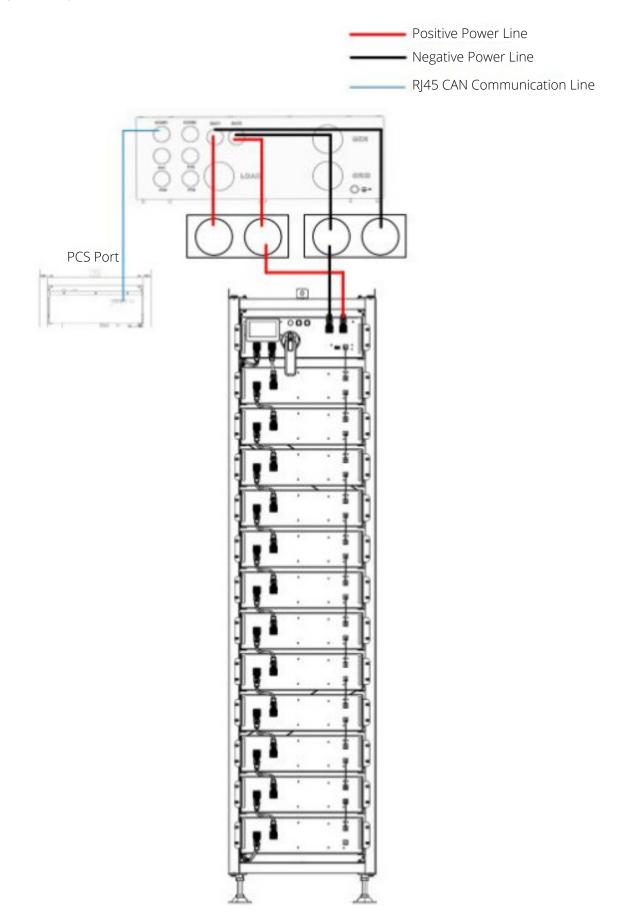
#### **Battery Cluster Connected to Inverter**

For the Australian Market, an overcurrent protection and isolation device that isolates both positive and negative conductors simultaneously is required between the battery system and inverter.

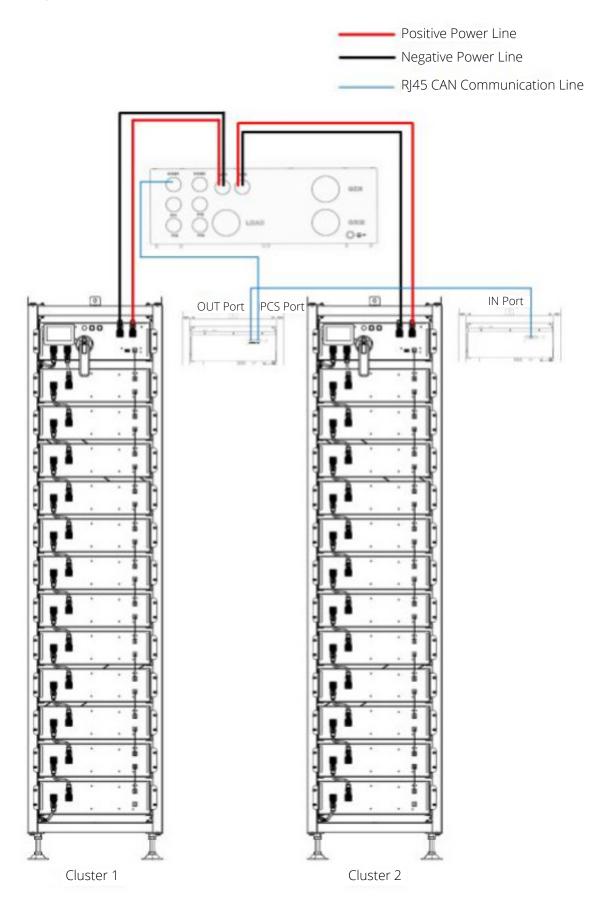
#### **PLEASE NOTE**

The length of the communication line between the inverter and the battery should not exceed 30m.

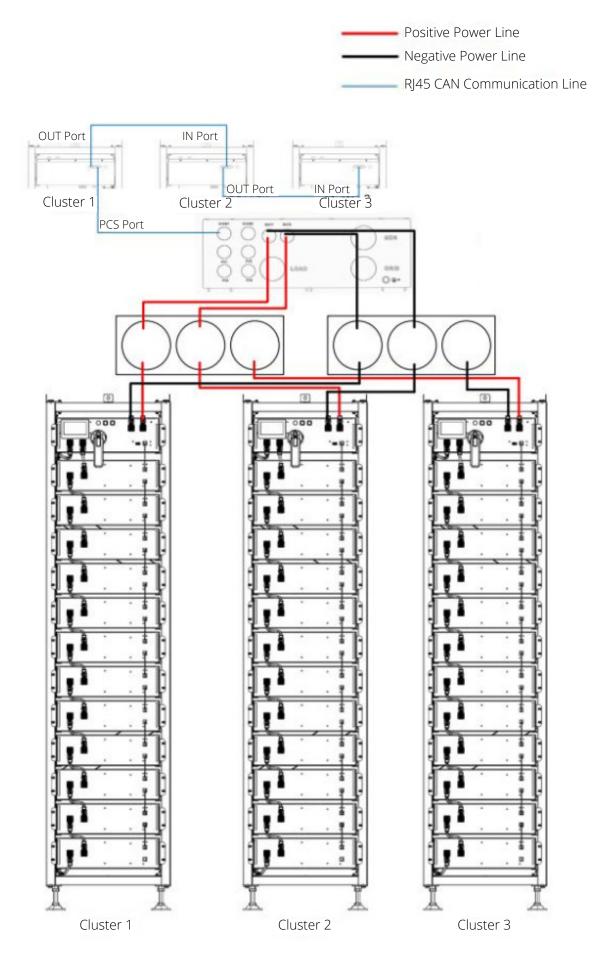














## System Startup and Shutdown

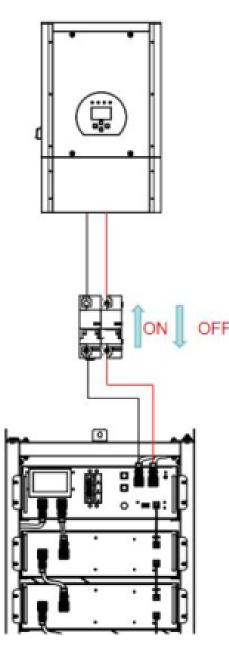
#### Startup Procedure

- 1. After connecting the battery cables, press the air switch button on the high-voltage control box to turn OFF to ON.
- 2. Press the start button and wait for the screen to light up.
- 3. Turn on the circuit breaker between inverter and battery system after the battery pack is started.

#### Shutdown Procedure

- 1. Press the start button again and wait for the screen to go off.
- 2. Press the air switch button ON the high pressure control box and set the "ON" to the "OFF" position.
- 3. Turn off the circuit breaker between inverter and battery system after the battery pack is closed.

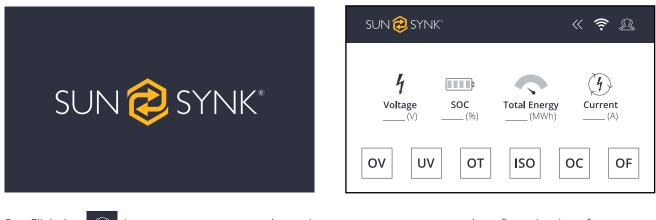
Description of external circuit breakers between inverter and battery system





## **Procedure for Configuring Battery Packs**

- 1. After connecting the battery cables, press the air switch button on the high-voltage control box to turn OFF to ON.
- 2. Press the start button and wait for the screen to light up.



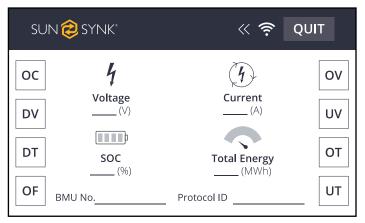
3. Click the 🕺 icon on screen to enter the maintenance system password confirmation interface.



4. Enter the password and press the Confirm key to enter the main interface of system maintenance. The operation shall be performed by a professional.

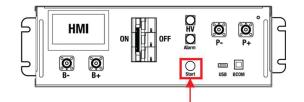


5. Click "BMU No." in the lower left corner, enter the number of packs in system and click "OK" to finish configuring the number of packs.





6. After the setting is successful, you need to restart. Click the Start button to restart, wait for about 8 seconds until the yellow HV light indicator comes on.



## **External 12V Power Supply of High-Voltage Control Box**

To operate the high-voltage control box with an external 12V power supply, please contact our service personnel. Hotline: +852 2884 4318, Email: support@sunsynk.com.

In the factory configuration, the high-voltage control box is supplied with working voltage from an internal power supply unit. If your plan requires an external 12V power supply, an adaptive version and a high-voltage control box can be provided as requested. Please contact our after-sales service personnel for details.

#### DISPLAY

#### **Home Screen**

The default interface will appear after powering on. If the screen is not touched for more than 13 minutes, it will darken and the default interface replaces the other interface. Click this screen to enter the user interface.





#### **Basic Parameters**

	<ul> <li>No Wi-Fi icon on the screen indicates no Wi-Fi signal.</li> </ul>				
🔶 Wi-Fi Icon	• The flashing Wi-Fi icon on the screen indicates the Wi-Fi is in connecting.				
	<ul> <li>The Wi-Fi icon on the screen indicates the Wi-Fi is connected.</li> </ul>				
System maintenance ícon	Click this icon to enter the system maintenance.				
4 Voltage	Total battery voltage.				
Current	Battery current, the positive value representing discharge, the negative value representing charge.				
SOC	Battery remaining energy.				
Total energy	Accumulated discharging energy.				



#### **Fault Indication**

When the corresponding fault type occurs, the red background indicator on the screen will light up. The description of each is shown below.

OV	Over Voltage
UV	Under Voltage
OT	Over Temperature
UT	Under Temperature
ISO	Insulation failure, there is a risk of current leakage
OC	Over Current
OF	Other Faults
DV	Different Voltage
DT	Different Temperature

#### System Maintenance

Click the 🙎 icon on screen to enter the maintenance system password confirmation interface.



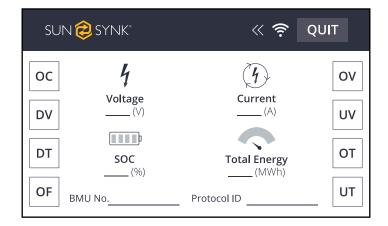
Enter the password and press the Confirm key to enter the main interface of system maintenance. The operation shall be performed by a professional.





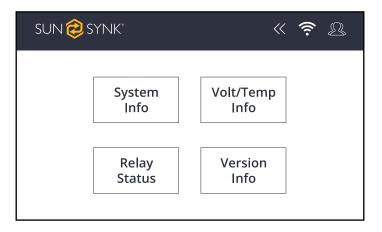
#### **Main Screen**

This screen shows the main information of the system, like the Voltage (V), SOC (%), Current (A), Total Energy (MWh), the BMU number, and the protocol ID. Click this screen to enter the system maintenance menu. Click on each Fault Indication to enter in the Fault Page.



#### System Maintenance Menu

The Menu page presents information about High Voltage Series Battery system, voltage, temperature, version, and the relay status.



#### System information

This screen shows the information about the High Voltage Series Battery system. Information like product series, number of the BMS, the system status, parallel status, power status, battery life status, and sub status.





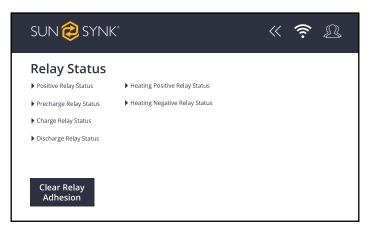
#### Volt/Temp information

This screen shows the information about the system voltage and temperature.

sun 🤣 synk*	<
Volt / Temp Information	
Max Cell Voltage	Max Temperature
Min Cell Voltage	Min Temperature

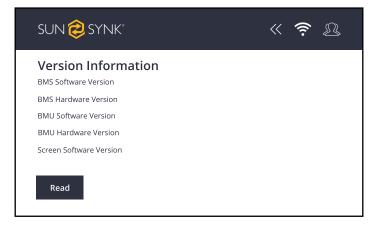
#### **Relay status**

This screen shows statuses related to the relay. In addition, in this page you can clear the relay adhesion.



#### Version information

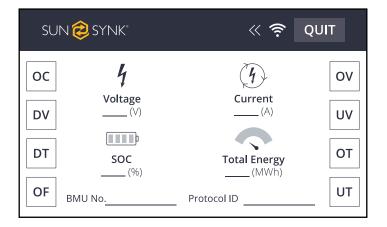
This page contains all the information about BMS, BMU, and Screen software and hardware versions.





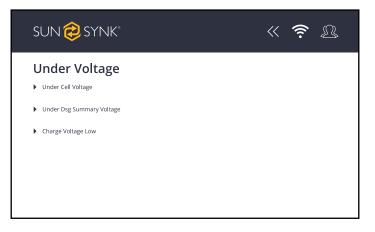
#### **Fault Pages**

In "Home Screen" page, click on each Fault Indication to enter in the Fault Page related.



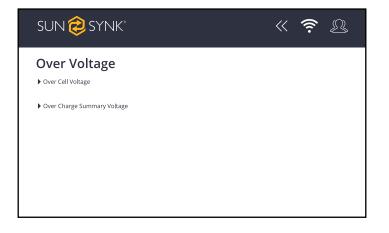
#### Under Voltage (UV)

This screen shows the faults related to the under voltage of the system.



#### Over Voltage (OV)

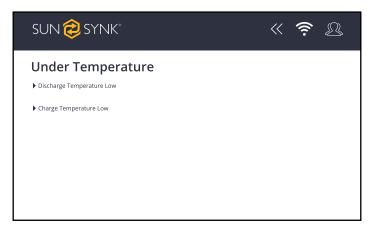
This screen shows the faults related to the over voltage of the system..





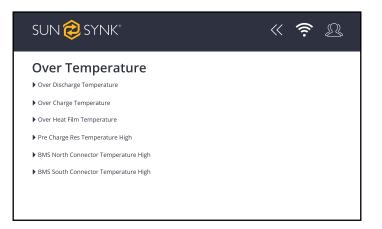
#### **Under Temperature (UT)**

This screen shows the faults related to the under temperature of the system.



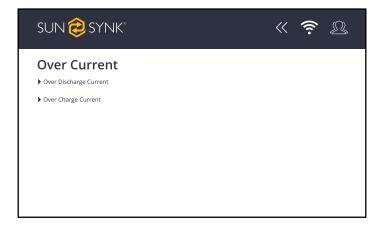
#### Over Temperature (OT)

This screen shows the faults related to the over temperature of the system.



#### Over Current (OC)

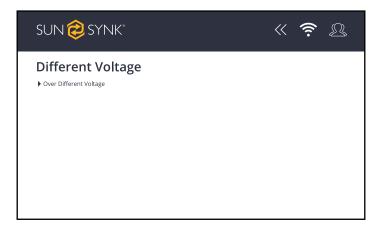
This screen shows the faults related to the over current of the system.





#### **Different Voltage (DV)**

This screen shows the faults related to the different voltage of the system.



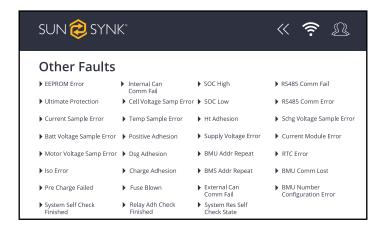
#### **Different Temperature (DT)**

This screen shows the faults related to the different temperature of the system.



#### Other Faults (OF)

This screen shows the other faults of the system.





#### **Maintenance Interface**

For safety, please unplug the power cord of the positive and negative interfaces before maintenance.





#### **PLEASE NOTE**

When inserting the SD card, unplug the battery power cord and manually turn the air switch to the off position.

## **HVESS-MONITOR USE INSTRUCTIONS**

SUN 逡 SYNK			Group	01 ~	Life: <b>161</b>		Mo	re Info.	PROTECTION	2023 00:10
GENERAL     Base Info     Parallel Info     HISTORY     Statistics	BATT TYPE       STATUS       SUB_STATUS	EVE 100Ah Static 249	soc	49.7	% ι	/OLTAGE	<b>4</b> 365.1Vbc		CURRENT 0	.0Adc
History Data SETTINGS BMS Parameter BMU Parameter Firmware Manufacture	STATUS Inter Volt Outer Volt Charge Volt ChgInStatus Board Temp Rrechg_Res_T ConnectorP_T	365.1V 547.4V 0.0V OFF 35°C 27°C 27°C	POWER		Kw TO'	TAL ENER	RGY 0.00MWH	1 I	HEALTH 10	) 00.0%
PCS     Info     TYPE USBCAN E	ConnectorN_T Supply Volt DI DO DO2 Charge Cycle	27°C 11.6V OFF ON ON 7	Max Cell V 3.274V	/oltage 3-4	Min Cell Vo 3.266V	ltage	Max Temp 25°C	erature	Max Cell 24°C	Voltage
CLOSE INTER-CAN BUS	Total Charge Total Discharge	0.00Ah 504.08Ah	EMU01 [111]	EMU02 [111]	EMU03 [111] EM	IU04 [111]	EMU05 [111] EMU	J06 [111] E	EMU07 [000] EMU	08 [000]
TYPE USBCAN1 ~	Positive Precharge		Volt_01 Volt_05 Volt_09 Volt_13 Temp_01	1.268V 1.270V 1.270V 3.272v 24°C	Volt_02 Volt_06 Volt_10 Volt_14 Temp_02	1.266V 1.270V 3.272V 3.270V 24°C	Volt_03 Volt_07 Volt_11 Volt_15 Temp_03	1.269V 1.268V 1.270V 3.270V 24°C	Volt_04 Volt_08 Volt_12 Volt_16 Temp_04	1.268V 1.270V 1.268V 3.270V 25°C
OPEN PCS CAN BUS	Discharge Charge Battery Pos		Temp_05 Max Temp Max Volt DI	24°C 25°C 3.272V ON	Temp_06 Max Temp Pos Max Volt Pos DO	24°C 4 13 ON	Min Temp Min Volt ConnectorP_T Supply Volt	24°C 3.266V 0°C 12.8V	Min Temp Pos Min Volt Pos ConnectorN_T Soft Version	1 2 0°C 22071301
	Battery Neg Exit	OFF ON	Summary Volt Hard Version	52.3V HVMU01	Inner Temp	30°C				

#### **Main Page**



## **Function List**

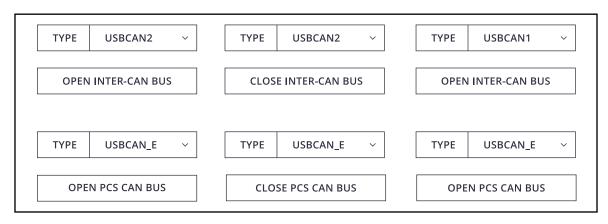
No.	Communica- tion Category	Function Category	Function Name	Function Description
1		Communica- tion configu- ration	Communication configuration of CAN BUS	"INTER-CAN BUS" or "PCS CAN BUS" can be selected Click the relevant button to start or stop the communication with BMS.
2	INTER-CAN BUS	Data display	Basic Information	<ol> <li>Monitoring the total voltage, current, SOC, and other core information</li> <li>Monitoring relay switch information and other general information</li> <li>Monitoring the voltage and temperature of he cell by BMU</li> <li>Display the current alarm of the system by category</li> </ol>
3		History data History record	Information on parallel devices History data History record	Support display of a maximum of 50 parallel devices information Not available temporarily Read history information stored in BMS
6	INTER-CAN BUS	HVESS-Moni- tor storage	History event Real-time data storage of HVESS-Monitor	Read history event information stored in BMS Operation data stored real-time in backstage of HVESS-Monitor
7	INTER-CAN BUS	Parameter	BMS parameter BMU parameter	Read the current parameters displayed, including the cell's overcharge, the system's overcharge, the cell's over-discharge, the system's system over-discharge, charging overcurrent, discharging overcurrent, charg- ing under temperature, discharging under temperature, charging overtemperature, discharging under temperature, differential voltage, etc.
8		Firmware	INTER-CAN BUS firmware update	Upgrade BMS and BMU via INTER-CAN BUS
9		Manufacture	Manufacture	Extract relevant information such as product serial number
10	. PS CAN	Inverter infor- mation	Information	Read and display inverter and parallel device information
11		Firmware	PCS CAN BUS firmware update	Upgrade BMS and BMU via PCS CAN BUS



# **Function Description**

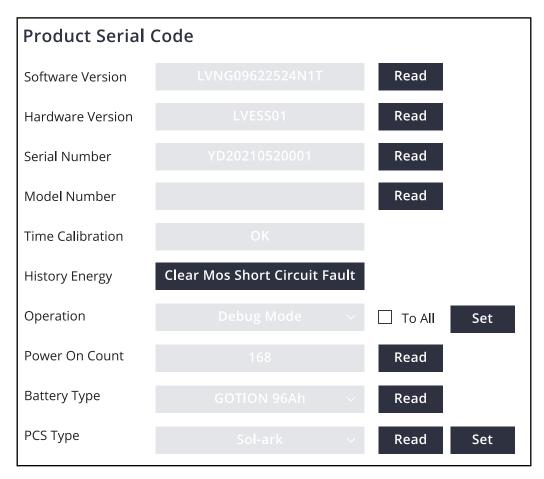
## **CAN Communication Configuration**

- 1. Insert the network cable into IN port, click the OPEN INTER-CAN BUS button to start the INTER-CAN communication, and click the button again to stop such communication.
- 2. Insert the network cable into the PCS port, click the OPEN PCS CAN BUS button to start the INVERTER CAN communication, and click the button again to stop such communication.



#### **Basic Information**

The default mode is **Factory Mode**. To display detailed information, change to **Debug Mode** and click the **Set** button.





In the parallel system application, click the OPEN INTER-CAN BUS button. By default, the data monitoring interface will display the real-time information of the module group number 01. To display other module information, switch to the desired module group number.

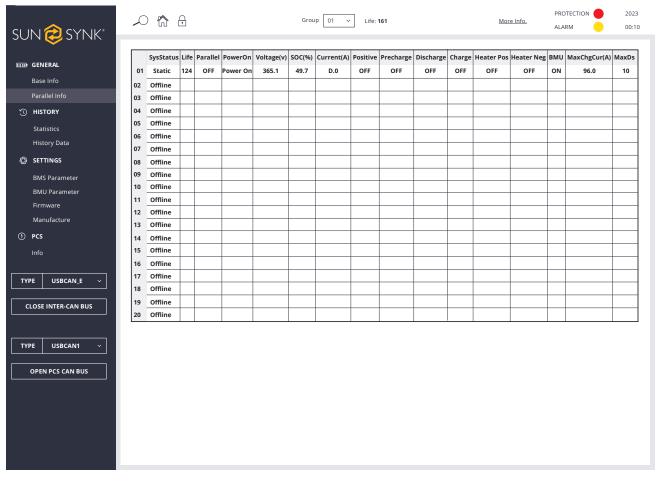
After the communication is available, the specific cell number and temperature information will be displayed in real-time. The HVESS-Monitor displays different alarms. There are protection events and alarm events. Both types of events are displayed in the list. When an alarm event disappears, it will be removed from the list.

sun 逡 synk*	~ 🏠 🔒	Group	01 ~ L	ife: <b>161</b>		Mo	re Info.	PROTECTION	2023 00:10
GENERAL     Base Info     Parallel Info     HISTORY	BATT TYPE     EVE 100Ah       STATUS     Static       SUB_STATUS     249	] ] soc	<b>4</b> 9.7 <b>%</b>		(+ ?	365.1 <b>V</b> sc			.0 <b>A</b> dc
Statistics History Data 袋 SETTINGS	STATUS Inter Volt 365.1V Outer Volt 547.4V		4					4	þ
BMS Parameter BMU Parameter Firmware Manufacture	Outer Volt         547.4V           Charge Volt         0.0V           ChgInStatus         OFF           Board Temp         35°C           Rrechg.Res_T         27°C           ConnectorP_T         27°C	POWER	♥ 0.000Kv	v ?	,	0.00MWh	?	1	J 00.0%
PCS Info	ConnectorN_T 27°C Supply Volt 11.6V DI OFF DO ON	Max Cell Vol	ltage	Min Ce <b>ll</b> Vo	Itage	Max Temp	erature	Max Cell	√o <b>l</b> tage
TYPE USBCAN_E ~	DO2ONCharge Cycle7Total Charge0.00Ah	3.274V	3-4	3.266V	1-2	25°C	1-4	24°C	1-1
CLOSE INTER-CAN BUS	Total Discharge 504.08Ah	EMU01 [111] EM	1U02 [111] EN	VU03 [111] EM	U04 [111]	EMU05 [111] EMU	JO6 [111] E	MU07 [000] EMU	08 [000] 1.268V
TYPE USBCAN1 ~	Positive OFF Precharge OFF	Volt_05 Volt_09 Volt_13	1.270V 1.270V 3.272v	Volt_06 Volt_10 Volt_14	1.270V 3.272V 3.270V	Volt_07 Volt_11 Volt_15	1.268V 1.270V 3.270V	Volt_08 Volt_12 Volt_16	1.270V 1.268V 3.270V
OPEN PCS CAN BUS	Discharge OFF	Temp_01 Temp_05	24°C 24°C	Temp_02 Temp_06	24°C 24°C	Temp_03 Min Temp	24°C 24°C	Temp_04 Min Temp Pos	25°C
	Charge OFF	Max Temp Max Volt	25°C 3.272V	Max Temp Pos Max Volt Pos	4 13	Min Volt ConnectorP_T	3.266V 0°C	Min Volt Pos ConnectorN_T	2 0°C
	Battery Pos OFF Battery Neg OFF	DI Summary Volt	ON 52.3V HVMU01	DO Inner Temp	ON 30°C	Supply Volt	12.8V	Soft Version	2071301
	Battery Neg OFF	Hard Version	HVINUUT						



### **Parallel Information**

In the parallel info display interface, the real-time information of racks that are parallel to each other is displayed successively according to the serial number.



#### **History Data**

This page is not available temporarily.



#### **History Records**

Select Records and click the READ ALL button. The HVESS-Monitor starts the task of reading history records and creates the reading process with the slave computer. After receiving the response, the received history records will be analysed and displayed in the Flash record list. The latest history records are displayed below the list. Click the SAVE button to save the read history records to the user selected path for offline analysis.

SlaveNo 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	SumVolt(V) 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3	Curr(A) 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.	ChainCapacity 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75	SOC(%) 50.0 50.0 50.0 50.0 50.0 50.0 50.0 50.	SOH(%) 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0	DiffVolt(V) 0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008	MaxCellV(V) 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	366.3       366.3         366.3       366.3         366.3       366.3         366.3       366.3         366.3       366.3         366.3       366.3	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75	50.0 50.0 50.0 50.0 50.0 50.0 50.0 50.0	100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0	0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	366.3       366.3         366.3       366.3         366.3       366.3         366.3       366.3         366.3       366.3         366.3       366.3	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75	50.0 50.0 50.0 50.0 50.0 50.0 50.0 50.0	100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0	0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	366.3         366.3           366.3         366.3           366.3         366.3           366.3         366.3           366.3         366.3           366.3         366.3           366.3         366.3	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75	50.0           50.0           50.0           50.0           50.0           50.0           50.0           50.0           50.0           50.0           50.0           50.0           50.0	100.0           100.0           100.0           100.0           100.0           100.0           100.0           100.0           100.0           100.0	0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75	50.0 50.0 50.0 50.0 50.0 50.0 50.0	100.0 100.0 100.0 100.0 100.0 100.0 100.0	0.008 0.008 0.008 0.008 0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1 1 1	366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75 49.75 49.75	50.0 50.0 50.0 50.0 50.0 50.0	100.0 100.0 100.0 100.0 100.0 100.0	0.008 0.008 0.008 0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	366.3 366.3 366.3 366.3 366.3 366.3 366.3 366.3	0.0 0.0 0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75 49.75	50.0 50.0 50.0 50.0 50.0 50.0	100.0 100.0 100.0 100.0 100.0	0.008 0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286 3.286 3.286
1 1 1 1 1 1 1 1	366.3 366.3 366.3 366.3 366.3 366.3	0.0 0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75 49.75 49.75	50.0 50.0 50.0 50.0	100.0 100.0 100.0 100.0	0.008 0.008 0.008 0.008	3.286 3.286 3.286 3.286
1 1 1 1 1 1	366.3 366.3 366.3 366.3 366.3	0.0 0.0 0.0 0.0	49.75 49.75 49.75 49.75	50.0 50.0 50.0	100.0 100.0 100.0	0.008 0.008 0.008	3.286 3.286 3.286
1 1 1 1	366.3 366.3 366.3 366.3	0.0 0.0 0.0	49.75 49.75 49.75	50.0 50.0	100.0 100.0	0.008 0.008	3.286 3.286
1 1 1	366.3 366.3 366.3	0.0	49.75 49.75	50.0	100.0	0.008	3.286
1	366.3 366.3	0.0	49.75				
1	366.3			50.0	100.0	0.008	3.286
		0.0	10 75				
1			49.75	50.0	100.0	0.008	3.286
	366.3	0.0	49.75	50.0	100.0	0.008	3.286
1	366.3	0.0	49.75	50.0	100.0	0.008	3.286
1	366.3	0.0	49.75	50.0	100.0	0.008	3.286
1	366.3	0.0	49.75	50.0	100.0	0.008	3.286
1	366.3	0.0	49.75	50.0	100.0	0.008	3.286
		47/5	98				
							Read A
							DELETE A
			47/5	47/598	47/598	47/598	47/598



#### **History Events**

Select Events, and click the READ ALL button. The HVESS-Monitor will start the task of reading history events, and create the reading process with the slave computer. After receiving the response, the received history events will be analysed and displayed in the list, and the latest time will be displayed above the list. Click the SAVE button to save the read history events to the user-selected path for offline analysis.

SUN 췮 SYNK"			Group 01 ~ Life: <b>16</b> '	1	<u>More Info.</u>	PROTECTION	2023 00:10
Base Info	History Events	~					
Parallel Info	Date	Time	Name	Flag	Value	CellPos	
	1 2022-09-15	10:17:15	BmuCommError	Active		249	
Statistics	2 2022-09-15	10:17:14	EncodeFinish			249	_
History Data	3 2022-09-15	10:17:13	BmuNumConfigError			0	
	4 2022-09-15	10:17:09	EncodeFinish			0	
SETTINGS	5 2022-09-15	10:10:21	PowerOff			251	
BMS Parameter	6 2022-09-15	10:04:52	BmuCommError	Active		0	
BMU Parameter	7 2022-09-15	10:04:50	BmuNumConfigError			0	
Firmware	8 2022-09-14	15:29:46	BmuCommError	Active		249	
Manufacture	9 2022-09-14	15:29:45	EncodeFinish			249	
④ PCS	10 2022-09-14	15:29:43	BmuNumConfigError			0	
-	11 2022-09-14	15:29:39	EncodeFinish			0	
Info	12 2022-09-14	08:22:22	PowerOff			0	
	13 2165-165-165	25:165:165	PowerOff			0	
TYPE USBCAN_E ~	14 2022-08-11	16:24:14	CurrModuleFault	Active		251	
	15 2022-08-11	16:24:14	PowerOff			248	
CLOSE INTER-CAN BUS	16 2022-08-11	16:24:14	ChgRelayAction	OFF		248	
	~~		75,	/75			>>
TYPE USBCAN1 ~	Stop Save					Read / DELETE	_
OPEN PCS CAN BUS							



## **HVESS-Monitor Real-Time Data Storage**

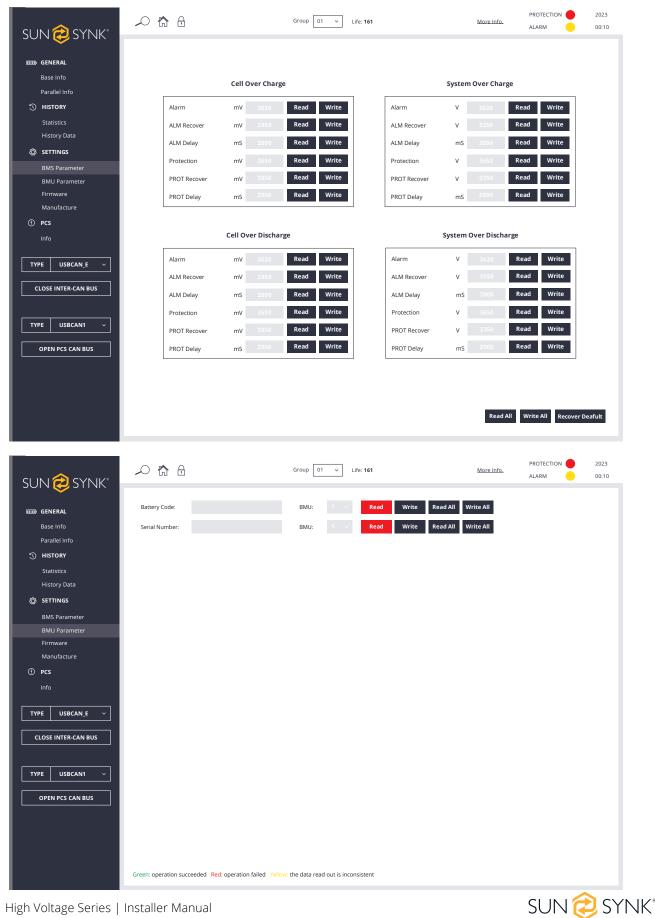
Click the RECORDING button to start the real-time saving of operational data, and click the STOP button to stop the real-time saving. Click the SAVE button to save the recorded real-time operational data to the user-selected path for offline analysis. Click the CLEAR button to clear the displayed data in the list.

sun 🤣 synk"			Group 0	1 ∽ Life	e: <b>161</b>		<u>More Inf</u>	PROTEC	2023 00:1
III) GENERAL	Real Time Re	cording ~							
Base Info									
Parallel Info	Date	Time Sla	aveNo State	SubState	SumVolt(V)	Curr(A)	BatVolt	MotorVolt	ChgVolt
	1 2022-09-15	10:38:33 1	0	249	365.1	0.0	365.1	547.4	0.0
Statistics	2 2022-09-15	10:38:35 1	0	249	365.1	0.0	365.1	547.4	0.0
History Data	3 2022-09-15	10:38:37 1	0	249	365.1	0.0	365.1	547.4	0.0
SETTINGS									
BMS Parameter									
BMU Parameter									
Firmware									
Manufacture									
④ PCS									
Info									
TYPE USBCAN_E ~									
CLOSE INTER-CAN BUS									
	~								
									_
TYPE USBCAN1 ~	Recording								Clear
OPEN PCS CAN BUS	Stop								Save



#### Parameter

The parameter interface includes BMS parameters and BMU parameters. The operation method is the same. Click the READ ALL button to display such data as ALARM, ALM Recover, ALM Delay, PROTECTION, PROT Recover and PROT Delay on corresponding windows, these are factory default values. When the reading is complete, the corresponding windows will become blue.





#### **INTER-CAN Firmware Upgrade**

Make a selection in the red box of the BMS CAN-BUS upgrade and BMU CAN-BUS upgrade interface. Click the Browser button, select the configuration file to be upgraded from the computer, or drag the BIN file to be upgraded to the upgrade interface. The HVESS-Monitor will read and analyse the data in the file and display it on the corresponding input interface. Click Start to start upgrading.

In the case of parallel device operation, when the device address is filled in with 1, the HVESS-Monitor will start with No.1 BMS to upgrade BMS and BMU in the entire system one by one. Regardless of whether a BMS upgrade succeeds or not, it will continue to upgrade BMS at the next address. When the device address is filled with a figure other than 1 (for example, 2), the HVESS-Monitor will only upgrade a single BMS whose address matches the input. The single BMU upgrade operation is similar. After the upgrade, OK will be displayed.

SUN 🔁 SYNK"	~ 🏠 🔒	Group 01 V Life: <b>161</b>	<u>More Info.</u>	PROTECTION	2023 00:10
ETTE GENERAL Base Info Parallel Info S HISTORY	CAN PC5 CAN Path:	✓ DEVICE BMS ✓ BMS Addr: 0x	1 Brow	wser Start St	op
Statistics History Data SETTINGS BMS Parameter BMU Parameter Firmware Manufacture () PCS					
Info TYPE USBCAN_E ~ CLOSE INTER-CAN BUS					
TYPE USBCAN1 V				Save	og



## Manufacture

Click the Read button to read the product serial number and other related information. The default operational or working mode is Factory Mode. To display more details, change to Debug Mode and click the Set button. The number of read/set successes/failures is displayed in the lower right corner. Restart to automatically return to Factory Mode.

SUN Ә SYNK"	∽ 🏠 🔒	Group 01 V Life: 161	<u>More Info.</u>	PROTECTION	2023 00:10
IIII) GENERAL	Product Serial Coo	de			
Base Info	Software Version	HVCUB1622804N1T Read	STATISTICS		
Parallel Info	Hardware Version	HVCU02 Read	PASS 4	NG	
Statistics	BMS SN	PW0055 Read			
History Data	Time Calibration	NG Read			
ش settings	History Energy C	llear			
BMS Parameter	Operation	Debug Mode 🗸 🗌 To All 🛛 Set			
BMU Parameter Firmware	Power On Count	11957 Read Clear			
Manufacture	Battery Type	EVE 100Ah 🗸 Read 🗌 To All Set			
<ul> <li>PCS Info</li> <li>TYPE USBCAN_E ~</li> <li>CLOSE INTER-CAN BUS</li> <li>TYPE USBCAN1 ~</li> <li>OPEN PCS CAN BUS</li> </ul>	Relay Adhesion d	Ilear			



## **Cell Types**

SUN 😂 SYNK*	-> 🏠 🗄		Group 01 v Life: <b>161</b>		More Info.	PROTECTION	202 00:1
GENERAL	Product Serial Co	ode					
Base Info	Software Version		Read		STATISTICS		
Parallel Info -	Hardware Version		Read		PASS 4	NG	
HISTORY Statistics	BMS SN		Read				
History Data	Time Ca <b>l</b> ibration		Read				
🛱 SETTINGS	History Energy	Clear					
BMS Parameter	Operation	Debug Mode	To All Set				
BMU Parameter Firmware	Power On Count		Read Clear				
Manufacture	Battery Type	EVE 100Ah	Read 🗌 To All	Set			
④ PCS	Relay Adhesion	Clear					
Info							
TYPE USBCAN_E ~							
CLOSE INTER-CAN BUS							
TYPE USBCAN1 ~							
OPEN PCS CAN BUS							

#### **Inverter Information**

When the INVERTER CAN communication is connected externally, click **OPEN PCS CAN BUS.** This interface will display the information related to the communication with the inverter.

		Summary		1
NERAL PC:	S Time		Parallel	
e Info Cha	arge Voltage(V)		Positive	
illel Info Ch	g Cur Limit with Power Sys(A)		Precharge	
TORY Dis	charge Voltage Limit(V)		Discharge	
	C(%)		Charge	
SO	H(%)		Heater Positive	
story Data	tage(V)		Heater Negative	
TTINGS	rrent(A)		BMU	
MS Parameter	nperature(°C)		Voltage(V)	
	x Cell Voltage(V)		Current(A)	
	n Cell Voltage(V)		SOC(%)	
Ma	x Cell Temperature(°C)		SOH(%)	
	n Cell Temperature(°C)		Max Cell Voltage(V)	
5 Sof	tware Version		Min Cell Voltage(V)	
На	rdware Version		Max Cell Temperature(°C)	
On	line Module Count		Min Cell Temperature(°C)	
	arge Disable Count		Insulation(kΩ)	
-	charge Disable Count		Heater Temperature(°C)	
SE INTER-CAN BUS	mmunication Error Count		System Status	
Act	ing Module Count		System Error Level	
Ma	x Charge Current(A)		Cycle Count	
USBCAN1 V	x Discharge Current(A)		Software Version	
	nufacturer Name		Serial No.	
EN PCS CAN BUS	dule ID		Balance(01~08)	



### **PCS CAN Firmware Upgrade**

Click the Browser button, select the configuration file you need to upgrade from the computer, or drag and drop the BIN file you need to upgrade to the upgrade interface. The HVESS-Monitor will read and analyse the data in the file and display it on the corresponding input interface. Click the Start button to start upgrading.

In the case of parallel device operation, when the device address is filled in with 1, the HVESS-Monitor will upgrade the BMS and BMU in the entire system one by one, starting from No.1 BMS. Regardless of whether a BMS upgrade succeeds or not, it will continue to upgrade BMS at the next address. When the device address is filled in with a figure other than 1 (for example, 2), the HVESS-Monitor will only upgrade a single BMS whose address matches the input. The single BMU upgrade operation is similar. After the upgrade, an OK message will be displayed.

SUN 🔁 SYNK"	~ <b>☆</b> 8	Group 01 v Life; <b>161</b>	<u>More Info.</u>	PROTECTION 2023 ALARM 00:10
ளை GENERAL Base Info	CAN PC5 CAN 🗸	DEVICE BMS V BMS Addr: 0x 1		
Parallel Info	Path:		Brows	ser Start Stop
BMS Parameter BMU Parameter				
Firmware Manufacture (*) PCS				
Info TYPE USBCAN_E ×				
CLOSE INTER-CAN BUS				
TYPE USBCAN1 ~				
				Save Log
				Save Log



## **FAULT DESCRIPTION**

Different types of faults are below:

Fault Types	Trigger Conditions
Charge over-current alarm	Exceeding the parameter set value and set time
Charge over-current protection	(More than 105A, 2s; more than 125A, 5s; more than
Discharge over-current alarm	140A, 2s; lower than 5°C, set value*0.5)
Discharge over-current protection	
Charge overtemperature alarm	Exceeding the parameter set value and set time (>45°C, 25)
Charge overtemperature protection	Exceeding the parameter set value and set time (>50°C, 2s)
Discharge overtemperature alarm	Exceeding the parameter set value and set time (>50°C, 2s)
Discharge overtemperature protection	Exceeding the parameter set value and set time (>55°C, 2s)
Charge under temperature alarm	Exceeding the parameter set value and set time (<5°C, 2s)
Charge under temperature protection	Exceeding the parameter set value and set time (<0°C, 2s)
Discharge under temperature alarm	Exceeding the parameter set value and set time (<- 10°C, 2s)
Discharge under temperature protection	Exceeding the parameter set value and set time (<- 20°C, 2s)
Excessive differential voltage alarm	Exceeding the parameter set value and set time (>500mv, 2s)
Excessive differential voltage protection	Exceeding the parameter set value and set time (>800mv, 2s)
Excessive differential temperature alarm	Exceeding the parameter set value and set time (>10°C, 2s)
Excessive differential temperature protection	Exceeding the parameter set value and set time (>15°C, 2s)
Cell overvoltage alarm	To maintain consistency, cut off the charging imme-
Cell overvoltage protection	diately when the full charge calibration rated voltage
Cell undervoltage alarm	of 3.6V is reached. When the voltage drops to 3.35V,
Cell undervoltage protection	restart it with the turned off red light indicator All protective red light indicators are always on!
Pre-charge resistor overtemperature alarm	Exceeding the parameter set value and set time (>55°C, 2s)
Pre-charge resistor overtemperature protection	Exceeding the parameter set value and set time (>65°C, 2s)
Insulation level 1	Exceeding the parameter set value and set time
Insulation level 2	Exceeding the parameter set value and set time
Heating film overtemperature alarm	Exceeding the parameter set value and set time (>75°C, 2s)
Heating film overtemperature protection	Exceeding the parameter set value and set time (>80°C, 25)



Fault Types	Trigger Conditions
BMS connector overtemperature alarm	Exceeding the parameter set value and set time
BMS connector overtemperature protection	Exceeding the parameter set value and set time
BMU connector overtemperature alarm	Exceeding the parameter set value and set time
BMU connector overtemperature protection	Exceeding the parameter set value and set time
Power loop overtemperature alarm	Exceeding the parameter set value and set time
Power loop overtemperature protection	Exceeding the parameter set value and set time
SOC too low	Exceeding the parameter set value and set time
Total voltage too high alarm	Exceeding the parameter set value and set time
Total voltage too high protection	Exceeding the parameter set value and set time
Total voltage too low alarm	Exceeding the parameter set value and set time
Total voltage too low protection	Exceeding the parameter set value and set time
Discharge relay adhesion	Relay feedback information state adhesion
Charge relay adhesion	Relay feedback information state adhesion
Heating relay adhesion	High voltage is detected after disconnecting the heat- ing relay
Limit protection	Exceeding the parameter set value and set time
Abnormal power supply voltage	Exceeding the parameter set value and set time
Master positive relay adhesion	Relay feedback information state adhesion
Fuse Blown	No high voltage is detected after the loop relay is closed
Repeated BMU address fault	BMU with the same number
INTER-CAN BUS communication failure	Loss of communication between BMS
PCS-CAN BUS communication failure	The heartbeat message of the inverter is not received for a long time
RS485 communication failure	Inverter RS485 access is not received for a long time
Abnormal RS485 communication	C
External total voltage acquisition fault	/
Internal total voltage acquisition fault	The difference between the acquired internal total voltage and the accumulated internal total voltage exceeding the set value
SCHG total voltage acquisition fault	1
Cell voltage acquisition fault	The cell voltage acquired is 0
Temperature acquisition fault	The temperature acquired is -40 °C
Current acquisition fault	1
Current module fault	Abnormal Hall current/reference voltage
EEPROM storage failure	EEPROM write failure during self-set
RTC clock fault	The external RTC failed to enable the charging func- tion
Pre-charge failure	Pre-charge timeout
Charging voltage too low	The minimum cell voltage is lower than the set value
BMU lost	BMU message nor received for a long time
Abnormal number of BMU	The number of BMU address is different from the number of set parameters



## FAULT TYPES SUMMARY IN SCREEN AND HVESS-MONITOR

Abbreviation	Screen Protection Event	<b>HVESS-Monitor Protection</b>	HVESS-Monitor Alarm		
	Description	Event Description	Event Description		
	BMS southward connector	BMU connector overtemper-	BMU connector overtem-		
	overtemperature	ature protection	perature alarm		
	BMS northward connector	BMS connector overtemper-	BMS connector overtem-		
	overtemperature	ature protection	perature alarm		
	Pre-charge resistor overtem-	Pre-charge resistor overtem-	Pre-charge resistor over-		
	perature level-2 alarm	perature protection	temperature alarm		
OT	Heating film overtemperature	Heating film overtempera-	Heating film overtempera-		
	level-2 alarm	ture protection	ture alarm		
	Charge overtemperature	Charge overtemperature	Charge overtemperature		
	level-2 alarm	protection	alarm		
	Discharge overtemperature	Discharge overtemperature	Discharge overtempera-		
	level-2 alarm	protection	ture alarm		
	/	Power loop overtemperature	Power loop overtempera-		
		protection	ture alarm		
	Charge under temperature	Charge under temperature	Charge under tempera-		
UT	level-2 alarm	protection	ture alarm		
01	Discharge under temperature	Discharge under tempera-	Discharge under tempera-		
	level-2 alarm	ture protection	ture alarm		
	Charge overcurrent level-2	Charge overcurrent protec-	Charge overcurrent alarm		
OC	alarm	tion			
	Discharge overcurrent level-2	Discharge overcurrent pro-	Discharge overcurrent		
	alarm	tection	alarm		
DV	Excessive differential voltage	Excessive differential voltage	Excessive differential volt-		
	level-2 alarm	protection	age alarm		
DT	Excessive differential temper- ature level-2 alarm	Excessive differential tem-	Excessive differential tem- perature alarm		
		perature protection			
OV	Total charge voltage too high	Total charge voltage too high protection	Total charge voltage too high alarm		
01	Cell overvoltage level-2 alarm	Cell overvoltage protection	Cell overvoltage alarm		
	Charge voltage level-2 too low	Charge voltage too low pro-			
		tection	/		
	Total discharge voltage too	Total discharge voltage too	Total discharge voltage too		
UV	low	low protection	low alarm		
	Cell undervoltage level-2	Cell undervoltage protection	Cell undervoltage alarm		
	alarm				



Abbreviation	Screen Protection Event Description	HVESS-Monitor Protection Event Description	HVESS-Monitor Alarm Event Description
OF	Abnormal number of BMU	Abnormal number of BMU	/
	BMU lost	BMU lost	/
	RTC clock fault	RTC clock fault	/
	Current module fault	Current module fault	/
	SCHG total voltage acquisition fault	SCHG total voltage acquisi- tion fault	/
	Abnormal RS485 communi- cation	Abnormal RS485 communi- cation	/
	RS485 communication failure	RS485 communication failure	/
	PCS-CAN BUS communication failure	PCS-CAN BUS communica- tion failure	/
	Repeated BMS address fault	Repeated BMS address fault	/
	Repeated BMU address fault	Repeated BMU address fault	/
	Abnormal power supply voltage	Abnormal power supply voltage	/
	Heating relay adhesion	Heating relay adhesion	/
	SOC too low	SOC too low	/
	SOC too high	SOC too high protection	/
	Fuse Blown	Fuse Blown	/
	Charge relay adhesion	Charge relay adhesion	/
	Discharge relay adhesion	Discharge relay adhesion	/
	Master positive relay adhe- sion	Master positive relay adhe- sion	/
	Temperature acquisition failure	Temperature acquisition failure	/
	Cell voltage acquisition fault	Cell voltage acquisition fault	/
	Inter communication failure	INTER-CAN BUS communica- tion failure	/
	Pre-charge failure	Pre-charge failure	/
	Insulation level-2 alarm	Insulation level-2	Insulation level-1
	External total voltage acquisi- tion fault	External total voltage acquisi- tion fault	/
	Internal total voltage acquisi- tion fault	Internal total voltage acquisi- tion fault	/
	Current acquisition fault	Current acquisition fault	/
	Limit protection	Limit protection	/
	EEPROM failure	EEPROM storage failure	/
ISO EEPROM failure	Insulation level-2	Insulation level-2	/

## MAINTENANCE AND UPGRADE



- Improper decommissioning may cause damage to the equipment and/or battery inverter.
- Before maintenance, ensure that High Voltage Series Battery is decommissioned according to relevant provisions.

#### **PLEASE NOTE**

All maintenance work shall comply with local applicable regulations and standards. The USB disk port of High Voltage Series Battery has the functions of upgrading firmware and recording battery data, which can be used as an auxiliary tool.

## **High Voltage Series Battery Maintenance**

To ensure safe operation, all plug connections must be checked. If necessary, relevant operators shall press them back into place at least once a year.

The following inspection or maintenance must be carried out once a year:

- General visual inspection
- Check all tightened electrical connections. Check the tightening torque according to the values in the following table. Loose connections must be retightened to the specified torque.

Connection Mode	Tightening Torque	
High-voltage control box grounding	4.5Nm	
Fixing the lug of the high-voltage control box	1.2Nm	
Fixing the lug of the battery module	1.2Nm	

- Using the monitoring software, check whether the SoC, SOH, battery voltage and temperature of the battery module are abnormal.
- Shut down and restart High Voltage Series Battery once a year.

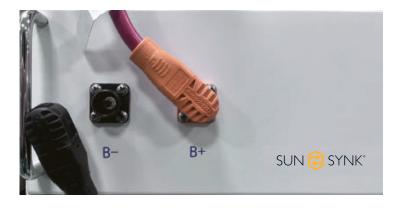
#### PLEASE NOTE

- If the system is installed in a polluted environment, maintenance and cleaning must be carried out at short intervals.
- Clean the battery rack with a dry-cleaning cloth. Ensure that no moisture comes into contact with the battery connections. Do not use solvents.

# **USB's Upgrade Step**

- 1. USB type: USB2.0, FAT32;
- 2. Create the upgrade folder according to the directory;
- 3. Place the upgrade file provided by the supplier in the upgrade folder;
- 4. Turn on the battery, and insert the USB flash disk after the blue indicator is on;
- 5. After the blue light indicator flashes and turns off, pull out the USB flash disk to complete the upgrade. Do not turn off the battery during the process.
- 6. After the blue light indicator of the battery lights up again, check the version number through the screen or app and verify the upgrade result.

## **BATTERY MODULE STORAGE**



- 1. To ensure the battery service life, the storage temperature shall be kept between 0°C~35°C. The battery shall be cycled at least once every 6 months.
- 2. To minimize self-discharge in a long storage period, disconnect the BATTERY connection (1/2) of the high-voltage control box of the DC connecting cable. This will interrupt the use of the 12 V power supply installed in the high-voltage control box and prevent the battery from self-discharging.



## DISPOSAL

For details related to the disposal of battery modules, please contact us. Tel: +852 2884 4318 / Email: www. supportsunsynk.com / sales@sunsynk.com For more information, please visit www.sunsynk.com.

Observe applicable regulations on waste battery disposal. Immediately stop the use of damaged batteries. Please contact your installer or sales partner before disposal. Ensure that the battery is not exposed to moisture or direct sunlight.



- 1. Do not dispose of batteries and rechargeable batteries as domestic waste! You are legally obliged to return used batteries and rechargeable batteries.
- 2. Waste batteries may contain pollutants that can damage the environment or your health if improperly stored or handled.
- 3. Batteries also contain iron, lithium and other important raw materials, which can be recycled.

For more information, please visit www.sunsynk.com. Do not dispose of batteries as household waste!



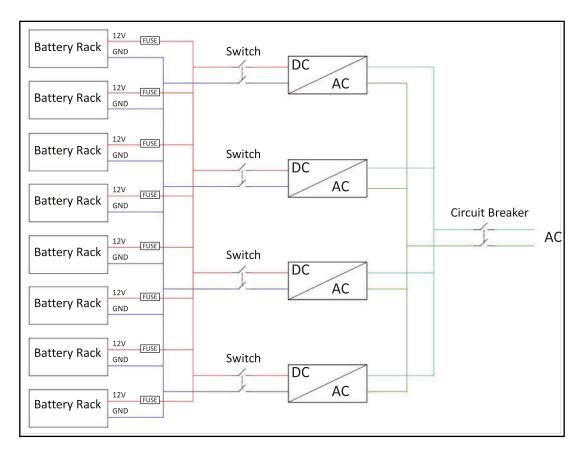






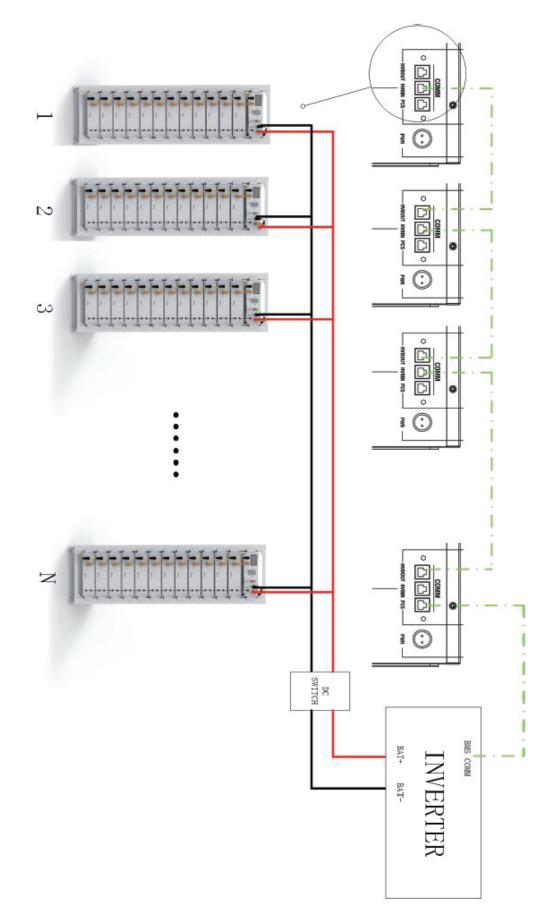
## **APPENDIX**

# Circuit Diagram for On Grid System with 12V Supply





# System Circuit Diagram









- 📞 Call us: +44 151 832 4300 Email us: sales@sunsynk.com
- HK Address: Room 702-704, 7/F Texwood Plaza, 6 How Ming Street, Kwun Tong, Kowloon, Hong Kong.
- **UK Address:** Sunsynk, 17 Turnstone Business Park, Mulberry Avenue, Widnes, Cheshire, WA8 0WN.
- SA Address: Globaltech Sunsynk South Africa (Pty) Ltd, Unit 2 Highview Boulevard, Ferndale 2194.
- NL Address: Sunsynk EU, Henri Wijnmalenweg 8, 5657 EP Eindhoven, Netherlands.



